CASE STUDY

Meet Intercom panel integration with SIP 3CX switchboard

Description

It is described how to configure the Meet entrance panel and the 3CX SIP switchboard to be able to route calls from the entrance panel to any SIP extension.

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INTRODUCTION

In offices and companies, it is common to connect the video door entry panel to the telephone switchboard to receive the call at a specific extension, simplifying the work for employees. For this, a telephone interface is used that connects the entrance panel to an analog input of the switchboard. With the evolution of switchboards, and their deployment in the cloud, a world of previously unimaginable advantages is accessed, such as the reception of calls at any extension located in different places or even on the smartphone, and video reception on the call, which is not available on an analog phone interface. Therefore, it has the same features as in a video door entry monitor if the terminal receiving the call has a screen: two-way conversation, viewing the visit and opening the door.

The Fermax entrance panel has also evolved to adapt to this environment, and a clear example is the MEET panel, with IP technology, which supports the SIP protocol, necessary in this type of integration. In this application, the entrance panel must register in the SIP switchboard with a username and password and route calls to the required extension (s).

We are going to see, in the specific case of the 3CX SIP switchboard, how the MEET entrance panel and the 3CX switchboard must be configured so that they can work together.

3CX provides 3 types of software PBXs:

- Hosted by 3CX in its cloud

- Hosted in your own cloud (AWS, Google Cloud, MS Azure, ...)
- Hosted in the office on a Linux, Windows or Raspberry PI computer.

This document explains how to get up and running with 3CX PBX hosted on its cloud, but the setup is the same in all three cases. 3CX provides a free trial PBX for one year (in any of the modalities) limited to 4 simultaneous calls.

The switchboard supports integration with SIP Trunk providers to make phone calls to non-SIP devices, and integration with Facebook through SIP messaging, to be able to answer messages from the SIP client.

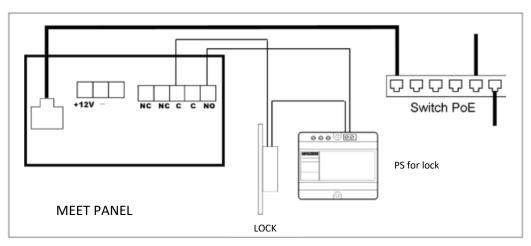
REQUESTED MATERIAL

Any Fermax MEET entrance panel can be used to carry out this integration since they all support SIP protocol. In the case of calling one single extension, it is advisable to use the one-line MILO panel (a single push-button). If you want to call different extensions to locate different people, you can use the MILO panel or, if an electronic directory is required, the KIN or MARINE panel.

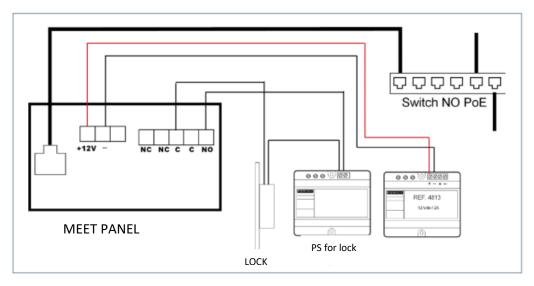
The entrance panel may require a power supply if it does not support PoE, in addition to requiring the electric door opener.

The 3CX switchboard is normally used in cloud format, so only an internet connection with sufficient bandwidth (minimum 10Mbit) will be necessary to access it.

BASIC SCHEMA



Panel power supply via PoE switch.



Panel power supply by additional source. The power supply can be shared with the lock release if both are 12 Vdc voltage and has sufficient power.

INSTALATION

Once the entrance panel is installed, it must be connected to a switch or directly to the installation router. The lock release connection will be wired to the entrance panel or, if maximum security is required, a reference 1490 module with 2 relays will be used to open from indoors, wiring the module to the panel using 3 wires (Cat-5 recommended). Lastly, the panel will be wired to the power supply.

It is possible to install a MEET monitor to simultaneously receive the call inside the office, as a backup to the call through the switchboard.

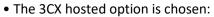
CONFIGURATION

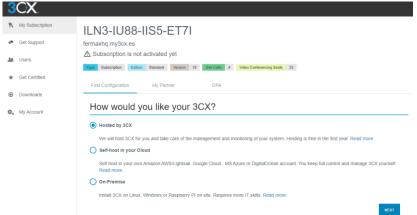
3CX SWITHBOARD

If you do not have a switchboard, you must create a new one. The process is described below. If it is already available, skip this step.

3CX PBX creation in the cloud.

• The web https://www.3cx.es/ is accessed to create the switchboard, in our test case for one year.





- It will assign a domain name by default, but it can be customized.
- Choose number of digits for extensions: 2, 3, 4.5:

		ated yet			
ype Subscription	Edition Stand	dard Version 18	3 Sim Calls 4	Video Conferencing Seats	25
First Configuration	My	/ Partner	DPA		
Restore				2 Extension length -	
				es easy, user to user dia that this cannot be chan	0
Extension Leng	h	0 0 0	2 Digits (00-99) 3 Digits (000-999) 4 Digits (0000-999 5 Digits (0000-999	1	
ВАСК					
ccept term		onditions.			
	1			FREEUPGRADE	UPGRADE RENEW INS
hq.my3cx.es					
hq.my3cx.es iscription is not activated yet	18 Stri Calla 4 Vo	Seo Conferences Seals 25			
3-IU88-IIS5-ET7 hq.mydox.es boscription is not activated yet Saucasian Tambia Saucasia Configuration My Partner Restore	DBA	Bes Carlineering Seals 25	0	License Agreement	0
hq.my3cx.es scription is not activated yet baceroties falles Stanlast Verses Configuration bily Partner	DBA		0	License Agreement	G
hq.my3cx.es scription is not activated yet Second Second S	DRA	Extension length any other related company or attitude to uthrane provided by SCX to you (pe	of SCX Group ('SCX') the Licensor is will risonally and/or on behalf of your employ	ing to license the 3CX Phone System Software 4 er, as applicable) ("The Licensee") only if you acc	clined below, related

• Start the installation with a 9-minute countdown:

ILN3-IU88-IIS5-ET	71				
ermaxhq.my3cx.es A Subscription is not activated yet					
Type Subscription Edition Standard Versio	n 18 Sim Calls 4 Video Conferencing Sea	ats 25			
First Configuration My Partner	DPA				
⊘ Restore	Extension lengt	1	🖉 License Agre	ement	
		Initiating			
		8:58			
Installation is finit	shed:				
ILN3-IU88-	IS5-ET7I				
fermaxhq.my3cx.es					
Hosted Running Expiring	in a year Type Subscript	ion Edition Standard	Version 18 Update 3	Sim Calls 4 Video	Conferencing Seats 25
Hosted Running Expiring	in a year Type Subscript		Version To Opulie 3	Sim Gails 4 Video	Conterencing Seats 25
First Configuration	Registration Details	Hosted	System Health	My Partner	DPA
Step 1: Install The 30	CX Apps				
Android: Download the A	DIP app from App Store and s ndroid VoIP app from Google App login to your Web Client a n the app	Play and scan QR code		GETITON Google Play	
Step 2: Manage your	Calls - The Web Clien	t			-
URL: https://fermaxhq.my Read the user guide to ins	3cx.es/webclient/ stall the Windows Desktop Ap	p.		LOGIN TO WEB CLIENT	
Step 3: Add Users ar	d SIP Trunks - The Ma	anagement Console	9		
	3cx.es/ ks and configure IP Phones. IP Phones, SIP Trunks and re	ead our Admin Guide.		LOGIN TO CONSOLE	I
Step 4: Install Live C	hat code on your webs	ite			
Configure which agents sh	in here or generate live chat nould take live chats and calls nessages with 3CX. Setup go	s. Configuration Guide			

3CX does not have SIP phones but does provide a large list of compatible third-party devices (Fanvil, snom, Yealink, Grandstream) and different SIP software clients to integrate with your PBX:

- Web Client. It is a web page where you can receive and send SIP audio and video calls. It is very practical because any browser can be used.
- Apps. It provides apps for iOS and Android. In this case, the video does not support the H264 codec used by MEET, so it is not compatible with Fermax.
- Windows client. It is an application that is installed on a PC, similar to the web client.

Configuration of extensions in switchboard.

At the end of the switchboard installation, an email is received indicating that a first extension (10) has been created. To test it, there are 2 options:

- Download the app and scan the QR code included in the email to facilitate the configuration of the App.
- \circ $\;$ Use the web client, a link and the username and password are attached.

A second email is received to access the web console to manage the extensions. It includes a link to the console, a username and password. In the email you will receive another link to manage the 3CX account created and be able to renew or change the subscription.

≡ 3 CX			Support v Update ⁹ v alb v v^ A v
Ju Dashboard	Dashboard		© нер
Phones	System Status	PBX Status	Information
SIP Trunks	100	Trunks Up	License S ILN3-IU88-IIS5-ET7I
Inbound Rules	80	Extensions Up	Product (Upgrade: Standard Annual
Outbound Rules		Number of calls in use	Sim Calls Upgrade 4
Messaging		Blacklisted IPs 0	Meeting Seats 25
Digital Receptionists	40	Call history Purge 11 calls	Expiry Date Active Renew 16/03/2023
Ring Groups	20	Chat logs Disabled	Version 18.0 Update 3 (Build 450)
Backup and Restore	09.21.45 09.21.55 09.22.00 09.22.05	Audit Log (maked	My Partner NotLinked -Link
Reporting *	Disk Usage Memory Usage CPU Usage	Automatic Backups	FQDN fermaxhq.my3cx.es
🛡 Security 👻	Consistent of the second of th	Recording (11.0 GB)	IPv4 161.35.222.213 Static
Advanced ¥	26% used (67% used 1/100%	Firewall O Trunks O Phones	IPv6 2a03:b0c0:3:d0::1506:7001
✗ Settings	18.1 GB free 314.4 MB free	Services System Extensions	Outbound Rules None. Click to add
3CX Portal			
	÷ 0		
	Trunks Phones	Audt Log Events	Activity Log Updates
	Event log		Q Purge 0
	Warning Error Informational		
	Warning Error Informational		Load more

The web console is accessed to register an extension for the MEET entrance panel:

The first thing that is shown in the console is a Dashboard with the status of our SIP PBX.

In the 'Users' section we select the 'ADD' option to create the new SIP extension. In the 'General' tab we fill in the data related to the street panel:

ineral	Voicemail	Forwarding Rules	Phone Provisioning	BLF	Options	Rights	Click2Talk/Click2Meet
User In	formation						
Extensi	ion						
11							
First Na	ame						
Placa	a KIN						
Last Na	ame						
Last	Name						
Email A	Address						
Ema	il Address						
Mobile	Number						
Mobi	ile Number						
Outbou	und Caller ID						
Outb	ound Caller ID						
Web A	uthentication						
	n view the prese	acces/webclient		n a mouse	click, see your	call nistory	and setup call conferences using the Web Client/Desktop A

The extension number is filled in automatically. Uncheck the option 'Enable Web Client'.

The accreditation details are provided in the 'Phone provisioning' tab:

- ID. You can type the extension number, but a lack of security message will appear in the list of created extensions. This is the User to configure in the MEET board.
- Password. A password is generated automatically. It is recommended to keep it and use it in the configuration of the MEET board.
- Network interface. It is the URL of the SIP server to configure in the MEET board.
- Protocol: TCP.
- o DTMS: RFC2833.
- Other details as shown below:

11 Placa	KIN	OK Cancel						
General	Voicemail	Forwarding Rules	Phone Provisioning	BLF	Options	Rights	Click2Talk/Click2Meet	
Phone	Provisioning							
+ Add								
Your phones								
3CX App								
Authentication								
Authentication details used by phones & apps. Reprovision after a change								
11								
Passwo	rd							
lsjuVo	5VOc							
Network								
Network interface for registration and provisioning								
ferm	axhq.my3cx.es							
SIP Tran	isport							
TCP								
RTP Mo								
DTMF Mode								
RFC2833								
Enable P	ush notifications	3						
Re-provi	sion phone on St	artup						
Use 3CX	Tunnel for remot	e connections (3CX App or	ıly)					
Preferences								
Call Control:								
Softphone								
Access								
Block Pr	esence informati	on in 3CX Apps / Web Clier	t					
Hide For	warding Rules							
Show Ca	ll Recordings							
Allow	Deletion of Reco	rdings						

In the 'Options' tab you must uncheck the 'Block Remote Tunnel Connections' option:

eneral	Voicemail	Forwarding Rules	Phone Provisioning	BLF	Options	Rights	Click2Talk/Click2Meet
Restric	tions						
Dis	able Extension						
Dis	able External Ca	alls					
Ena	ble PIN Protect	For 0 second	s				
Dis	allow use of ext	tension outside the LAN	(Remote extensions usin	g Direct SIP	or STUN will	be blocked)	
Blo	Block Remote Tunnel Connections (3CX App connections with Tunnel enabled & SBC will be blocked)						
Blo	ck Outbound c	alls outside of Office Hou	ırs				
Call Red	cording (Availa	ble in Professional and	l Enterprise)				
Select if	f you want reco	rding enabled and choos	se from the available reco	ording optio	ons		
Rec	cording off						
Rec	cord all calls						
Rec	ord External ca	Ils only					
Allo	ow users to star						

Click on OK and the created extensions will be displayed:

	🖍 Edit 🔰 🗙 Del	ete 🛛 🖀 Groups 🛛 🛓 Im	port 1 Export 🗗 Regenerate	Send Welcome Email	Copy Extension
Add	P LUIL ++ Deb	ete aroups ann		Status	Copy Extension
earch					
1	E.A.	First Name	I and Marrie	E-mail	Mahila
	Ext.	FIrst Name	Last Name	Email	Mobile
•	10	Carlos	Ferrer	cferrer@fermax.con	
-	10	Carlos	rener	cienei@ieimax.com	
	11	Placa KIN			

The first (10) is the one that 3CX automatically creates, to test the web client, interesting to check that everything is configured correctly. The green ball indicates that this client has already registered

The second (11) is the one we just created for the MEET board. It is shown with a red ball because the panel has not yet been registered in the SIP PBX. It is the next step.

ENTRANCE PANEL CONFIGURATION

To configure the entrance panel, you must use a browser and access the IP address assigned to the entrance panel, by default 10.1.0.1 (building entrance panel) or 10.1.1.2 (one-way panel) and enter the username (admin) and default password (123456).

The following steps will be followed:

1) General settings

a. One way panel.

The panel must be configured as an Individual Panel, assign a block (by default 1), a dwelling (1, although by default it is 101), and a panel number (by default 1).

The device tag is important to identify the origin of the call in the SIP extensions. The resolution of the camera will be adjusted to the needs of the terminals used to receive the call.

DEVICE				GENERAL SETTINGS
GENERAL				
NETWORK	TYPE:	1W PANEL	~	
ACC	BLOCK:	1		
SIP	APARTMENT:	1		
SIF	DEVICE NO .:	1		
SIP TRUNK	DEVICE TAG:	MILO 1L		(≦16 CHARACTERS)
SIP CALL	LANGUAGE:	ENGLISH	~	
ADVANCED	PANEL VOLUME:	4	~	
ADVANCED	DOOR OPEN VOICE:	~		
PINCODE	VIDEO RESOLUTION:	1280x720	~	
RESTORE	SIP DIVERT MODE:	PARALLEL CALL	~	
	DATE FORMAT:	DD/MM/YYYY	~	
	DATE:	01 / 01	/ 2018	
	TIME:	08 : 42	: 11	
	TIME ZONE:	GMT+01:00	~	
		SAVE		

b. Building panel

In this example we have used a KIN entrance panel. The panel must be configured as a Block Panel, assign a block (by default 1) and a panel number (by default 1).

The Device Tag is important to identify the origin of the call in the SIP extensions.

The resolution of the camera will be adjusted to the characteristics of the terminals used to receive the call.

DEVICE			GENERAL SETTINGS
GENERAL			
NETWORK	TYPE:	BLOCK PANEL-DIGITAL	*
ACCESS	BLOCK:	1	
FACIAL RECOG.	DEVICE NO.: DEVICE TAG:	1 DOOR ENTRY	(≦16 CHARACTERS)
IP CAMERA	ALPHANUMERIC		
SIP	KEYPAD:		
SIP TRUNK	LANGUAGE:	ENGLISH	*
SIP CALL	PANEL VOLUME: BRIGHTNESS:	2	× ×
ADVANCED	VOICE SYNTH .:		
PINCODE	VIDEO RESOLUTION	1280x720	~
QR ACCESS	SIP DIVERT MODE:	PARALLEL CALL	~
RESET	SCREENSAVER:		
	HELP:		
LOG OUT	STANDBY	CALL	~

2) Network configuration

An IP address compatible with the computer network of the installation will be assigned and the address of the Gateway or router to access the Internet will be indicated. A DNS server is necessary if a URL is to be used to access the PBX, this is our case.

The software IP will be left by default because in this case it will not be used unless it is required to manage access credentials for employees (proximity cards or facial recognition). In this case, the IP address of the computer that has the MEET management software (MMS) installed will be indicated.

DEVICE		
GENERAL		
NETWORK	IP:	192.168.1.214
ACCESS	MASK:	255.255.255.0
	GATEWAY:	192.168.1.1
FACIAL RECOG.	DNS:	8.8.8.8
IP CAMERA	SOFTWARE IP:	192.168.1.220
SIP	SW. PIN:	
SIP TRUNK		SAVE
SIR CALL		

3) Switchboard configuration

In the SIP Configuration section, the URL of the assigned 3CX PBX will be indicated, as shown in the screen below. The username and password assigned to the entrance panel extension will be entered. Next, it will be checked if the panel is correctly configured in the control unit by clicking on the VIEW SIP STATUS link. If REGISTERED does not appear, check the information entered.

1 way panel:			
DEVICE			SIP SETTINGS
GENERAL			
NETWORK	ENABLE SIP:	SEARCH SIP STATUS	SIP REGISTERED
ACC	SIP SERVER:	sip:fermaxhq.my3cx.es	
	DOMAIN:	fermaxhq.my3cx.es	
SIP	STUN IP:	5060	
SIP TRUNK	STUN PORT:		
SIP CALL	H.264:	102	
ADVANCED	SIP USER:	15	
ADVANCED	SIP PASS:	•••••	
PINCODE	CONVERSATION:	120s 🗸	
RESTORE	RING TIME:	30s 🗸	
		SAVE	

Building panel	:		
DEVICE			SIP SETTINGS
GENERAL			
NETWORK	ENABLE SIP:	SEARCH SIP STATUS	
ACCESS	SIP SERVER:	sip:fermaxhq.my3cx.es	
FACIAL RECOG.	DOMAIN: OUTBOUND:	fermaxhq.my3cx.es	
IP CAMERA	STUN IP:	fermaxhq.my3cx.es	
SIP	STUN PORT:	5060	
SIP TRUNK	H.264:	102	
	SIP USER:	11	
SIP CALL	SIP PASS:	••••••	
CLOUD	CONVERSATION:	120s 🗸	
ADVANCED	RING TIME:	30s 🗸	
PINCODE		SAVE	
QR ACCESS			
RESET			

In the console of the SIP PBX, the extension of the MEET board will already appear as registered:

	Ext.	First Name	Last Name
•	10	Carlos	Ferrer
•	11	A Placa	KIN

The exclamation mark warns that the assigned username (equal to the extension) does not offer an adequate level of security. If it is decided to change, it must be updated again at the street panel.

- 4) <u>Call extensions configuration</u>
- a. One way panel.

You must go to the 'SIP CALL' section and enter the apartment number indicated in the 'GENERAL' section (1 in our example) and as NUMBER the SIP extension you want to call (10 in the example, with the format sip:extension@url_server, and click on 'SAVE'.

DEVICE					SIP CALL S	ETT
GENERAL						
NETWORK	APARTMENT:	0				
ACC	NUMBER:					
SIP	DELETE:	SAVE				
SIP TRUNK						
SIP CALL	APARTMENT	NUMBER	APARTMENT	NUMBER	APARTMENT	NUN
ADVANCED	1	sip:10@fermaxhq.my3cx.es				
PINCODE						
RESTORE						

b. Building panel.

A CSV will be configured with the assignment of calling codes to the extensions to be called. The CSV file format can be downloaded from the SIP CALL section of the panel's web server, EXPORT option.

One example of CSV file is the following:

APARTMENT	NAME	
		2
10, sip:10@fe	ermaxnq.my	3cx.es
12, sip:12@fe	ermaxhq.my	3cx.es
13, sip:13@fe	ermaxhq.my	3cx.es
14, sip:14@fe	ermaxhq.my	3cx.es

First, indicate the code to be dialled and, separated by a comma, the extension of the switchboard that should receive the call when this call code is dialled. In the example, dialling 10 will call extension 10. It is possible to call more than one extension by listing multiple extensions in the same row separated by semicolon. One of these extensions can be a MeetMe license to be able to call a smartphone through the MeetMe application.

To load the CSV file on the panel, select the file created and click on the IMPORT button. The Excel call list will appear on the screen. Sometimes it is necessary to refresh the browser screen by clicking on the corresponding icon:

A No es seguro | 172.30.226.1

DEVICE						
GENERAL						
NETWORK	Seleccionar	archivo Ninlec.	IMPORT	EXPORT		
ACCESS	APARTMENT	NUMBER	ર	APARTMENT	NUMBER	APARTMENT
FACIAL RECOG.	10	sip:10@fermaxhq	.my3cx.es	12	sip:12@fermaxhq.my3cx.es	13
IP CAMERA	14	sip:14@fermaxhq	.my3cx.es	15	sip:1033@192.168.1.33	
SIP						
SIP CALL						
CLOUD						
ADVANCED						
PINCODE						
QR ACCESS						
RESET						

If we want to be able to call through the agenda in the case of a KIN panel, the agenda will be created in a CSV file (different one). The CSV file format can be downloaded from the ADVANCED section of the panel's web server, EXPORT option.

One row is filled per agenda item, indicating the calling code, Name to appear, blank, Y ,. Example:

APARTMENT, NAME, MAPP	PING CODE, WHITELIST(Y),
19,CARLOS FERRER, ,Y,	
12, PEPE GARCIA, ,Y,	
13, ANDRES LOPEZ,, Y,	
14, ALICIA MARTINEZ,, Y,	

File is loaded using the IMPORT option:

DEVICE		ADVANCED SETTINGS
GENERAL		
NETWORK	QUICK DIAL:	
ACCESS	URL:	sip:11@192.168.1.220
FACIAL RECOG.	ONU(GPON): MAPPING CALL:	
IP CAMERA	WHITE LIST:	
SIP	DIRECTORY:	
SIP TRUNK		Seleccionar archivo Ninado IMPORT EXPORT
SIP CALL		SAVE
ADVANCED		
PINCODE		

The AGENDA option is enabled so that this option appears on the panel.

WORKING MODE

To call a specific extension, you must press the call button (1-line panel) or enter the associated call code (building panel) and confirm with the bell button (Milo, Marine) or pick up icon (KIN). In the case of the KIN or MARINE panel, you also have the option of making the call through the Agenda, searching for the recipient's name and pressing on it.



Direct call through code.

Call through Agenda.

The panel will generate the call as if it were a house:

21/03/2022	12:38
LLAMAND	0 10
•)
~	
?	
AYUDA LLAMAR	AGENDA

The called extension will receive the call tone and information on the origin of the call showing the Tag defined on the entrance panel and the image of the camera if it has the option of receiving video. The call will ring for a maximum of 30 seconds.

When accepting the call, bi-directional communication will be established that may last up to a maximum of 120 seconds.

You have the option of unlocking the door by pressing the '*' or '#' key, or if it has been configured, the opening icon, which will simultaneously activate the first external relay of ref. 1490. The '0' key exclusively activates the second relay of ref. 1490.

Call reception examples:

- <u>3CX Web Client:</u>



Call reception. It must be picked up first. It asks us if we want to receive video. Answer yes.



You get audio in both directions.

You can zoom to full screen of the video by clicking on the image.

Other options are activated by pressing the left arrow.



- Door opening: select keypad and press * or #.
- On hold: plays melody on panel, but then conversation cannot be regained.
- Mute: mute.
- Transfer: Transfer to another extension.
- You can record the conversation.

- o 120" conversation time regulated by the street panel.
 - <u>3CX App</u>
 - o The call is received in App like Callkit and allows to open in 3CX app. The call is received whether the app is closed, in the background or open (in this case it does not go through callkit).

Toca para volver a 3CX			•	🖬 Orange 奈	L 10:19	• 1 🦉 87 % 🔲
	\equiv 3 \odot X		. I O 🗖	\equiv 3 CX		. 0
P-1-0-3-			Establecida			Establecida
📼 Audio de 3CX: 00:02		11			*	
		P-1-0-3-				
		00:10			00:20	
		」 、	Q	1	2	3
	En Espera	Auricular	Silenciar		ABC	DEF
silenciar teclado altavoz				4	5	6
	+	Ę	\rightarrow	GHI	JKL	ONM
+ ? 3CX	Nueva Llamada	Conferencia	Transferir	7	8	9
añadir FaceTime 3CX llamada	.lu		_	PORS	TUV	WXYZ
lamada	u اب Grabación	Teclado	[]] Video	*	0	#
	Grabacion	Teciado	Video	X	+	11
						4
						$\langle \mathcal{A} \rangle$
and the second						
	Estado Contactos	Teclado Recientes	Chats Buzón de V	Estado Contactos	Teclado Reciente:	s Chats Buzón de V

Callkit reception

App open

Keypad activation for unlocking.

- \circ $\$ 120" conversation time regulated by the street panel.
- o Limitations:
 - If the camera is activated, it does not show video because it is not compatible with the H264 video codec used by the MEET panel.
 - Hanging up the street panel does not end the conversation and continues with its timing.
- <u>Akuvox SIP telephone</u>

o You can choose the reception with video or only audio. Choose video to view the visitor.

o Two-way audio and video conversation is established.



- Door opening by pressing * or #.
- \circ 120" conversation time regulated by the street panel.

OTHER CONSIDERATIONS

MEET monitor compatibility:

If you have a MEET monitor, you can receive the call simultaneously on the called extension and on the monitor. The monitor must have the call code dialled on the street panel assigned as the home number. The first to answer the call will cut off the reception on the other.

Another option is to configure the monitor as another extension of the switchboard, allowing it to be called from any extension (app, web client, SIP phones) or call those extensions from the monitor using the 'Extercom' option, entering the extension number. In this mode, the video display is not shown until the call is answered by going off-hook and with some devices the video may be slow depending on the resolution.

For this modality, a new extension must be registered in the SIP switchboard with the same configuration that was given to the street panel:

🕂 Add	🖋 Edit 🗱 De	elete 🔮 Groups 🛓 Impor	t 🛓 Export 🕄 Regenerate	A Send Welcome Email Status	입 Copy Extension
Search					
	Ext.	First Name	Last Name	Email	Mobile
•	10	Carlos	Ferrer	cferrer@fermax.com	
•	11	\Lambda Placa	KIN		
•	12	Akuvox	IPphone		
•	13	▲ Monitor	WIT		
•	14	Linphone	Арр		

Next, to configure the monitor, you must access its web server from a browser using its IP address, in the SIP tab, configure the credentials of this extension:

DEVICE				SIP SETTINGS
GENERAL				
NETWORK	ENABLE SIP:	SEARCH SIP STATUS	 SIP REGISTERED 	
IP CAMERA	SIP SERVER:	sip:fermaxhq.my3cx.es		
SIP	DOMAIN:	fermaxhq.my3cx.es		
SIF	OUTBOUND:			
ADVANCED	STUN IP:			
ACTUATORS	STUN PORT:	5060		
VERIFICATION	SIP USER:	13		
VERIFICATION	SIP PASS:	•••••		
PINCODE	CONVERSATION:	120S 🗸		
RESTORE				
	•	SAVE		

Auto-on:

The connection from a SIP terminal to the entrance panel is made through a call to its extension number (10 in our example).

In SIP telephones it is necessary to disable the call in anonymous mode:

	Call	
Max Local SIP Port	5060	(1024~65535)
Min Local SIP Port	5060	(1024~65535)
Caller ID Header	FROM	~
Auto Answer	Disabled	~
Provisional Response ACK	Disabled	~
Register with user=phone	Disabled	~
Invite with user=phone	Enabled	~
PTime	20	~
Anonymous Call	Disabled	~
Anonymous Call Rejection	Disabled	~
Is escape non Ascii character	Enabled	~
Missed Call Log	Enabled	~
Prevent SIP Hacking	Disabled	~